

Add Balance Reward 30% **Terms and Conditions**

1. General Conditions

1.1 These terms and conditions (the “Terms and Conditions”) govern the participation of users in the “Add Balance Reward 30%” promotion (the “Promotion”), organized by iCash.One (the “Promoter”). All capitalized terms not defined herein shall have the meaning ascribed to them in the iCash.One General Terms and Conditions available at: <https://www.app-terms-conditions.icash.one/>. By participating in this Promotion, users agree to be bound by these Terms and Conditions and the iCash.One General Terms.

1.2 In the event of any inconsistency between these Terms and the iCash.One General Terms, these Terms shall prevail with respect to matters relating specifically to the Promotion.

2. Scope and Description of the Promotion

2.1 This Promotion is operated by iCash.One and offers Eligible Users (as defined in Section 4) a 30% reward applied to the Add Balance transaction made through the iCash.One Digital Application (the “Reward”), subject to a maximum benefit of USD 10 (or the equivalent in local currency as determined by iCash.One’s system conversion rates).

2.2 The Reward is credited immediately as additional balance in the user’s iCash.One account at the time of adding balance.

2.3 The Reward is not withdrawable and must be used exclusively to make a deposit to any merchant adhered to iCash.One.

3. Promotion Period

3.1 The Promotion shall be effective for a period of thirty (30) days as of the date on which the User receives the Reward (hereinafter, the “Promotion Period”).

4. Eligible Users

4.1 The Promotion is applicable exclusively to users who:

- a.** Hold an iCash.One Digital Application account;
- b.** Have received direct communication from iCash.One regarding this Promotion.
- c** You must be over 18 years old.
- d** You must hold a valid, active, and duly verified iCash.One account that is not subject to suspension or restriction.
- e** iCash.One reserves the right, at its sole discretion, to determine whether a user meets the eligibility criteria based on internal records and transaction history.

5. Reward Conditions

5.1 Eligible Users will receive a 30% Reward applied to their Add Balance transaction during the Promotion Period.

5.2 The maximum Reward a user may receive under this Promotion is USD 10 (or the equivalent in local currency).

5.3 The Reward is credited as bonus balance, is non-withdrawable, and must be deposited to a merchant adhered to iCash.One.

5.4 Once the Reward has been granted for an Add Balance transaction, the Promotion shall be considered exhausted for that transaction, and no additional Reward shall be applied to the same Add Balance action.

6. Use of the Reward

6.1 The user may use the total available balance (including the Reward) to deposit funds into any merchant adhered to iCash.One.

6.2 iCash.One is not responsible for the terms, conditions, or outcomes of transactions conducted with merchants.

7. iCash.One's Rights

7.1 iCash.One reserves the right, at its sole discretion, to modify, suspend, or terminate the Promotion, in whole or in part, at any time without prior notice.

7.2 iCash.One reserves the right to disqualify any user from the Promotion if fraud, abuse, manipulation, or misuse of the Promotion is suspected.

7.3 iCash.One's determination regarding eligibility, Reward calculation, and account crediting shall be final and binding.

7.4 iCash.One reserves the right to withhold, revoke, or recover any Reward credited in error or in violation of these Terms.

7.5 Any notice or update related to the Promotion may be communicated via in-app notification, email, or publication on the iCash.One website and shall be deemed effective upon such communication.

8. Limitation of Liability

8.1 To the maximum extent permitted by law, iCash.One, its affiliates, directors, officers, employees, and agents shall not be liable for any loss, damage, cost, or expense arising out of or in connection with participation in this Promotion, including but not limited to:

- a.** Technical failures, system errors, or interruptions;
- b.** Loss of Reward due to unauthorized access or third-party actions;
- c.** Acts or omissions of merchants or third-party partners;
- d.** Reliance on promotional materials or communications related to the Promotion.

8.2 This Promotion is provided "as is" without warranties of any kind, whether express or implied.

8.3 The Reward amount reflected in the user's account shall be final and conclusive.

9. Force Majeure

9.1 We shall not have any liability under, or be deemed to be in breach of, these Terms for any delays or failures in performance of any of our obligations under these Terms that result from a Force Majeure Event.

10. Contact details

If you have any questions or concerns about the Promotion, or to report issues with your Digital Application Account, please contact us by email at <https://help.icash.one/hc/en-us/requests/new>.

11. Dispute Resolution

In the event of any dispute arising from this Promotion, the decision of iCash.One shall be final and binding.

12. Complaints handling

12.1 If you wish to make a complaint about the Promotion, you can contact us at <https://help.icash.one/hc/en-us/requests/new>, with brief details of your complaint and the phone number and email address associated with your Account.

12.2 We will acknowledge your complaint by email within seven Business Days. The email will contain details of the complaints handling procedure and your right to refer the complaint if you are dissatisfied with our assessment and ruling.

END OF THE AGREEMENT