

Biometric Login Setup Promotion

Terms and Conditions

1. General Conditions

- 1.1 These terms and conditions (the "Terms and Conditions") govern the participation of users in the "Biometric Login Setup" Promotion (the "Promotion") organized by iCash.One (the "Promoter"). All capitalized terms that are not defined in these Terms and Conditions shall have the meaning ascribed to them in the General Terms available at <https://www.app-terms-conditions.icash.one/>.
- 1.2 This Promotion is governed by these specific Terms and Conditions, as well as the General Terms and Conditions of iCash.One available on the app. By participating in this Promotion, all users agree to be bound by both.
- 1.3 In the event of any inconsistency between these Terms and the iCash.One General Terms, these Terms shall prevail with respect to matters relating to the Promotion.

2. Scope and Description of the Promotion

This Promotion is operated by iCash.One and grants Eligible Users (as described in Section 4 below) a one-time reward of five hundred (500) raffle tickets (the "Reward") for successfully completing the Biometric Login setup within the iCash.One Digital Application, subject to the conditions set forth below.

3. Promotion Period

This Promotion shall be effective as of July 27, 2026, and shall remain in force until such time as iCash.One, at its sole discretion, decides to modify, suspend, or terminate it in accordance with Section 6 below (the "Promotion Period"). This Promotion has no fixed end date.

4. Eligible User

- 4.1 The Promotion is applicable to users that have an account in the iCash.One Digital Application.
- 4.2 You must be over 18 years old.
- 4.3 You must hold a valid iCash.One account that is active, duly verified, and not subject to suspension or restriction.
- 4.4 You must successfully complete the Biometric Login setup within the iCash.One Digital Application for the first time during the Promotion Period. Users who have previously enabled, disabled, or reset their Biometric Login shall not be deemed to qualify for this Promotion more than once.
- 4.5 iCash.One reserves the right to determine eligibility at its sole discretion based on its records and applicable account and transaction history.

5. Promotion Reward

- 5.1 You shall receive the Reward on a one-time basis, credited to your iCash.One account's raffle ticket balance, upon successful completion of the Biometric Login setup.
- 5.2 This Reward may only be granted once per user, regardless of the number of accounts held, devices used, or the number of times a user enables, disables, or re-configures the Biometric Login feature. Any attempt to obtain the Reward more

than once, including through the use of multiple accounts or devices, shall be considered abuse of the Promotion for purposes of Section 6 below.

5.3 The raffle tickets granted under this Promotion have no cash value, are non-transferable, non-exchangeable for cash or credit, and may only be used for participation in iCash.One's applicable raffle promotion, in accordance with their respective terms and conditions.

5.4 iCash.One reserves the right, at its sole discretion, to determine the timing and manner in which the raffle tickets are credited to the user's account.

5.5 iCash.One reserves the right, at its sole discretion and without prior notice, to withhold, adjust, reduce, revoke, or deduct any raffle tickets granted under this Promotion at any time, including but not limited to cases of suspected fraud, technical or system error, abuse, or non-compliance with these Terms or iCash.One's General Terms, or for risk, compliance, or internal policy reasons.

6. iCash.One's Rights

6.1 iCash.One reserves the right, at its sole discretion, to modify, suspend, or terminate the Promotion, in whole or in part, at any time without prior notice or responsibility whatsoever.

6.2 By participating in the Promotion, users acknowledge and agree that iCash.One's determination of eligibility, crediting of raffle tickets, and interpretation of these Terms and Conditions shall be final and binding.

6.3 iCash.One reserves the right to disqualify any user from the Promotion, and to withhold or recover any Reward, if fraudulent activity or abuse of the Promotion is detected or suspected.

6.4 This Promotion is not cumulative with any prior or subsequent promotion or any change in Loyalty Program status, unless expressly stated otherwise by iCash.One.

6.5 Any notice or update relating to the Promotion may be provided via in-app notification, email, or publication on the iCash.One website, and shall be deemed effective upon such publication.

7. Limitation of Liability

7.1 To the maximum extent permitted by law, iCash.One, its affiliates, directors, officers, employees, and agents shall not be liable for any loss, damage, cost, expense, or claim of any kind, whether direct or indirect, arising out of or in connection with your participation in this Promotion, including but not limited to:

- a. delays, interruptions, or errors in the operation of the Promotion or the iCash.One Digital Application;
- b. any loss resulting from technical failures, system errors, or unauthorized access;
- c. any act, omission, or default of third-party Merchants or partners; or
- d. any reliance placed by you on information, representations, or promotional materials related to the Promotion.

7.2 This Promotion is provided without any warranty, representation, or condition of any kind, whether express or implied, including but not limited to implied warranties of merchantability, fitness for a particular purpose, or non-infringement.

7.3 iCash.One shall not be responsible or liable for any failure to credit, delay, or error due to technical, operational, or communication failures, or any other circumstances beyond iCash.One's reasonable control.

7.4 Google LLC and Apple Inc. are not sponsors of, and are not involved in any way with, this Promotion. All rules, conditions, and prizes are the sole responsibility of iCash One.

8. Force Majeure

We shall not have any liability under, or be deemed to be in breach of, these Terms for any delays or failures in performance of any of our obligations under these Terms that result from a Force Majeure Event.

9. Contact Details

If you have any questions or concerns about the Promotion, or to report issues with your Digital Application Account, please contact us by <https://help.icash.one/hc/en-us/requests/new>.

10. Dispute Resolution

In the event of any dispute arising from this Promotion, the decision of iCash.One shall be final and binding.

11. Complaints Handling

If you wish to make a complaint about the Promotion, you can contact us at <https://help.icash.one/hc/en-us/requests/new>, with brief details of your complaint and the phone number and email address associated with your Account. We will acknowledge your complaint by email within seven Business Days. The email will contain details of the complaints handling procedure and your right to refer the complaint if you are dissatisfied with our assessment and ruling.

END OF THE AGREEMENT