VIP Instant Cashback Partners Promotion
Terms and Conditions

1. General conditions

1.1 These terms and conditions (the "Terms and Conditions") govern the participation of the users in the "VIP Instant Cashback Partners Promotion" (the "Promotion") organized by iCash.One (the 'Promoter'). All capitalized terms that are not defined in these Terms and Conditions shall have the meaning ascribed to them in the General Terms https://www.app-terms-conditions.icash.one/. This Promotion is governed by these specific terms and conditions, as well as the general terms and conditions of the iCash.One, which are available on the app. By participating in this Promotion, all users agree to be bound by these.

1.2 In the event of any inconsistency between these Terms and the iCash.One General Terms, these Terms shall prevail with respect to matters relating to the Promotion.

2. Scope and Description of the Promotion

2.1 This Promotion is operated by iCash.One and grants an Eligible User holding VIP status (as cumulatively described below under section 4) an instant Cashback on each deposit made using the iCash.One Digital Application at an affiliated merchant communicated as part of this Promotion (each, a "Qualifying Deposit"; the Cashback granted, the "Reward"), subject to the conditions set forth below.

2.2 iCash.One will inform the Eligible User, through direct communication channels such as email, push notifications, or in-app messages, of the Cashback percentage, the affiliated merchant(s) to which the Promotion applies and the maximum Reward cap applicable, if any (the "Cap").

2.3 The Reward is assigned automatically: the Eligible User is not required to claim it or to enter any code, in accordance with section 5.

3. Promotion Period

The Promotion shall be effective from October 27th, 2026, and shall remain valid until iCash.One communicates its termination, suspension, or modification (the "Promotion Period"). iCash.One reserves the right to terminate, suspend, or modify the Promotion and these Terms and Conditions at any time, in accordance with section 7.

4. Eligible User

4.1 The Promotion is applicable to users that have an account in iCash.One Digital Application.

4.2 You must be over 18 years old.

4.3 You must hold a valid iCash.One account that is active, duly verified, and not subject to suspension or restriction.

4.4 You must have received direct communication about this Promotion.

4.5 You must complete a Qualifying Deposit during the Promotion Period, as recorded in iCash.One's internal records. iCash.One reserves the right to determine eligibility at its sole discretion based on its records.

4.6 You must hold VIP status within iCash.One's Loyalty Program at the time the direct communication about this Promotion is sent and at the time of the Qualifying Deposit, as determined by iCash.One at its sole discretion.

5. Cashback Reward

5.1 The Reward shall be calculated automatically on the amount of each Qualifying Deposit, at the Cashback percentage communicated to the Eligible User in the direct communication about this Promotion. No action by the Eligible User is required to receive the Reward.

5.2 The Reward will be credited to the Eligible User's iCash.One account immediately after the Qualifying Deposit is completed, provided that no technical or processing delays occur.

5.3 The total Reward that an Eligible User may receive under this Promotion shall not exceed the Cap, if any, throughout the entire Promotion Period. Once the Cap is reached, no further Reward will be granted.

5.4 The Reward is personal and may only be received by the Eligible User to whom the direct communication about this Promotion was sent by iCash.One. Deposits made by any other user shall not be eligible for the Reward.

5.5 Once the Reward has been credited, the result is final and cannot be altered, manipulated, or modified. iCash.One's systems record each Qualifying Deposit, including the date and time and the Reward granted, for internal, audit, compliance, and dispute resolution purposes.

6. Use and Restrictions

6.1 The Reward is non-transferable and cannot be exchanged for cash or any other form of credit outside of the iCash.One Digital Application.

7. iCash.One's Rights

7.1 iCash.One reserves the right, at its sole discretion, to modify, suspend, or terminate the Promotion, in whole or in part, at any time without prior notice nor responsibility whatsoever.

7.2 iCash.One reserves the right to disqualify any user from participation in the Promotion in the event of suspected or intended fraud, manipulation, or abuse.

7.3 iCash.One reserves the right to invalidate any Reward or disqualify any user in cases of suspected fraud, misuse, or abuse, including any attempt to simulate or manipulate Qualifying Deposits in order to obtain the Reward.

7.4 By participating in the Promotion, users acknowledge and agree that iCash.One's determination of eligibility, crediting of accounts, and interpretation of these Terms and Conditions shall be final and binding.

7.5 iCash.One reserves the right to withhold the Reward from any user if their account is found to be in violation of these terms or any other requirement.

7.6 iCash.One reserves the right to disqualify any user from the Promotion and recover any Reward if fraudulent activity or abuse of the Promotion is detected or suspected.

7.7 Any notice or update relating to the Promotion may be provided via in-app notification, email, or publication on the iCash.One website, and shall be deemed effective upon such publication.

7.8 iCash.One reserves the right to request Know Your Customer (KYC) documentation from any user prior to granting, crediting, or releasing any prize or reward under this Promotion. iCash.One may withhold, delay, or deny payment of any prize or reward until such documentation has been satisfactorily completed to iCash.One's sole discretion.

7.9 iCash.One reserves the right, at its sole discretion, to modify, update, or replace these Terms and Conditions at any time, including the Cashback percentage, the Cap, if any, the affiliated merchants to which the Promotion applies, and the eligibility criteria. Any modification shall be effective upon its publication, without prejudice to Rewards already credited before such publication.

8. Limitation of liability

8.1 To the maximum extent permitted by law, iCash.One, its affiliates, directors, officers, employees, and agents shall not be liable for any loss, damage, cost, expense, or claim of any kind, whether direct or indirect, arising out of or in connection with your participation in this Promotion, including but not limited to:

a. delays, interruptions, or errors in the operation of the Promotion or the iCash.One Digital Application;
b. any loss of the Reward resulting from technical failures, system errors, or unauthorized access;
c. any act, omission, or default of third-party Merchants or partners; or
d. any reliance placed by you on information, representations, or promotional materials related to the Promotion.

8.2 This Promotion is provided without any warranty, representation, or condition of any kind, whether express or implied, including but not limited to implied warranties of Merchantability, fitness for a particular purpose, or non-infringement.

8.3 iCash.One shall not be responsible or liable for any failure to credit, delay, or error in awarding the Reward due to technical, operational, or communication failures, or any other circumstances beyond iCash.One’s reasonable control.

8.4 The Reward amount reflected in the user’s account shall be deemed final and conclusive, and iCash.One shall not be obliged to provide any further explanation, review, or recalculation.

8.5 iCash.One reserves the right to revoke or adjust any Reward credited in error, including where system or technical faults have resulted in an incorrect amount being displayed or credited.

8.6 Google LLC and Apple Inc. are not sponsors of, and are not involved in any way with, this Promotion. All rules, conditions, and prizes are the sole responsibility of iCash One.

9. Force majeure

We shall not have any liability under, or be deemed to be in breach of, these Terms for any delays or failures in performance of any of our obligations under these Terms that result from a Force Majeure Event.

10. Contact details

If you have any questions or concerns about the Promotion, or to report issues with your Digital Application Account, please contact us

https://help.icash.one/hc/en-us/requests/new.

11. **Dispute Resolution**

In the event of any dispute arising from this Promotion, the decision of iCash.One shall be final and binding.

12. **Complaints handling**

12.1 If you wish to make a complaint about the Promotion, you can contact us at https://help.icash.one/hc/en-us/requests/new, with brief details of your complaint and the phone number and email address associated with your Account.

12.2 We will acknowledge your complaint by email within seven Business Days. The email will contain details of the complaints handling procedure and your right to refer the complaint if you are dissatisfied with our assessment and ruling.

END OF THE AGREEMENT